

PRIVACY STATEMENT FOR CUSTOMER AND MARKETING REGISTER

This document is Privacy Statement for Customer and Marketing Register of Energy Solutions Oy's in accordance with general EU data protection regulation.

Modified: 9/9/2021

1. REGISTRAR

Energy Solutions Oy
Valtakatu 49
53100 LAPPEENRANTA
FINLAND

2. CONTACT PERSON OF THE REGISTER AND DATA CONTROLLER

Energy Solutions Oy
Tuomas Rapo
Valtakatu 49
53100 LAPPEENRANTA
FINLAND

+358 40 776 3643
tietosuoja@enerity.com

3. NAME OF THE REGISTER

Customer and Marketing Register of Energy Solutions Oy.

4. THE PURPOSE AND LEGAL GROUND FOR PROCESSING PERSONAL DATA

The legal bases for the processing of personal data are

- Realization of the legitimate interests of the registrar
- Consent of the registered person
- An agreement in which a person is a registered party i.e., a data subject

The purpose of the processing of personal data is communication with customers, customer relationship management, recruitment, sales, and marketing.

5. CONTENT OF THE REGISTER

The information stored in the register is: person's name, position, company and company basic information, organization, contact information (phone numbers, e-mail addresses, address information), language, role, description, solution user and responsible person information, Christmas gift information, marketing approval or prohibition information, contacts, participations in events and related information required (golf club and handicap, food allergies).

6. REGULAR SOURCES OF INFORMATION

The information stored in the register is primarily collected from the person himself or herself, e.g., information given on web forms, in e-mail, on telephone, in social media services, on contracts, in customer meetings, and other situations in which a person discloses his or her information.

Contact information for companies can also be collected from public sources, such as websites, directory services, and other companies

7. REGULAR DATA TRANSFERS AND TRANSFERS OUTSIDE THE EU OF THE EEA

The data stored in the register will not be disclosed to other parties and will not be transferred outside the EU or the EEA. The information may be published to the extent agreed with the customer.

The information collected in the register will be kept only for as long and to the extent necessary to fulfill the purpose for which it was collected in accordance with this privacy statement. The personal data in the register are constantly checked.

8. CRITERIA FOR THE PROTECTION OF THE REGISTER

The register is being handled with due care and the information processed by the information systems is being adequately protected. The controller will ensure that the data stored, as well as the access rights to the servers and other information critical to the security of personal data, are and will be treated confidentially and only by the employees whose job description it includes.

9. RIGHT OF INSPECTION AND RIGHT TO REQUEST CORRECTION OF INFORMATION

Every person in the register has the right to inspect his or her information stored in the register and to request the correction of any incorrect information or the completion of incomplete information. If a person wishes to check or request the correction of data stored about him or her, the request must be sent in writing to the data controller. If necessary, the controller may ask

the applicant to prove his or her identity. The controller will respond to the customer within the timeframe set out in the EU Data Protection Regulation (generally within one month).

10. OTHER RIGHTS RELATING TO THE PROCESSING OF PERSONAL DATA

A person in the register has the right to request the removal of his or her personal data from the register ("the right to be forgotten"). Data subjects also have other rights under the EU's general data protection regulation, such as restrictions on the processing of personal data in certain situations. Requests must be sent in writing to the data controller. The controller may, if necessary, ask the applicant to prove his or her identity. The controller will respond to the customer within the timeframe set out in the EU Data Protection Regulation (generally within one month).